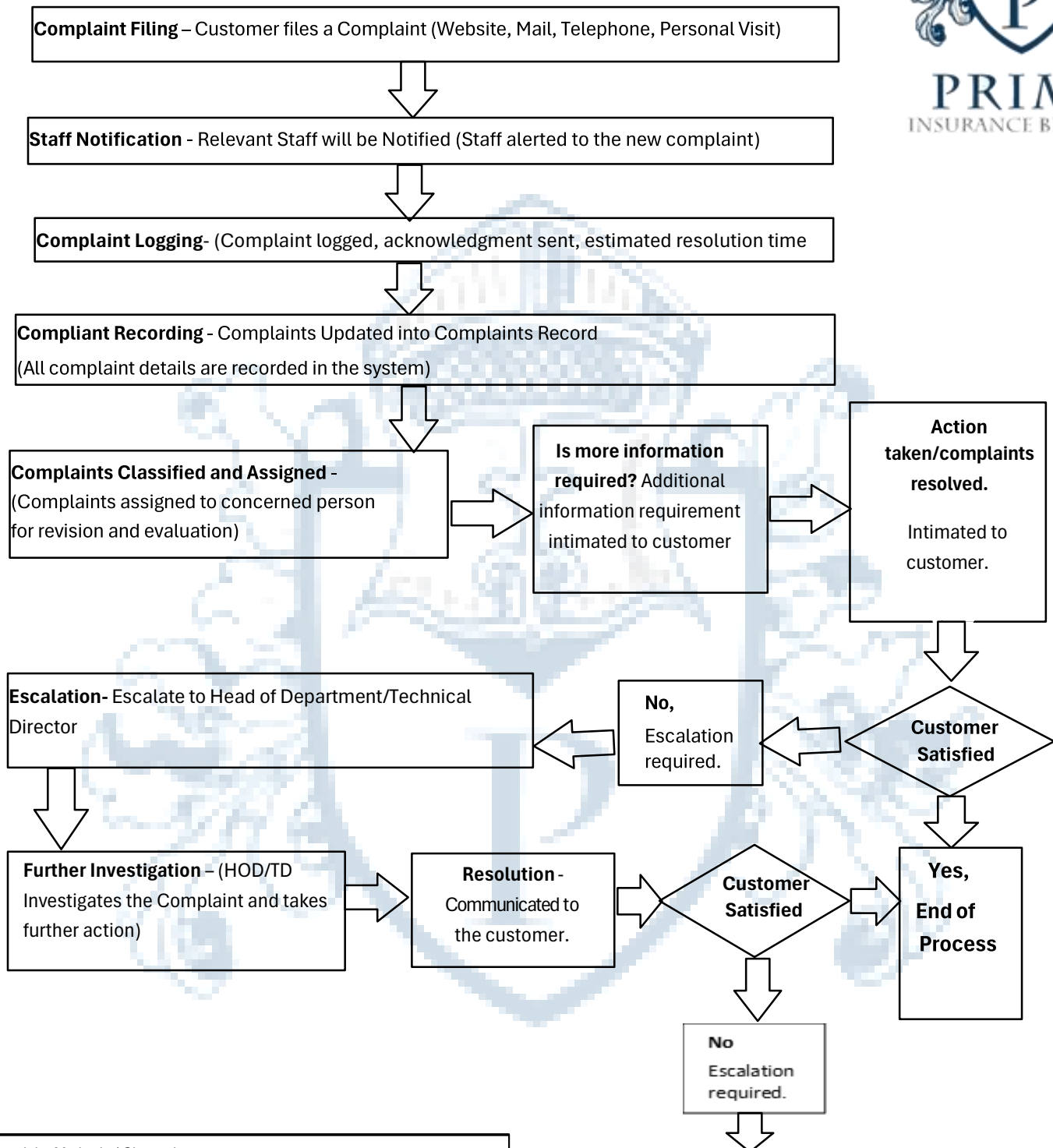


Complaints process Flowchart



Complaint Methods / Channels:

- Telephone +971 4 453 4700
- Email info@primeinsbrokers.com
- Personal visit to our office: Arenco Offices Building 4, office 405, DIP1, Dubai, UAE
- Website www.primeinsbrokers.com
- DHA Complaints registration site: <https://www.isahd.ae/Home/lpomes>

Customer can lodge complaints through DHA portal

<https://www.isahd.ae/Home/lpomes>